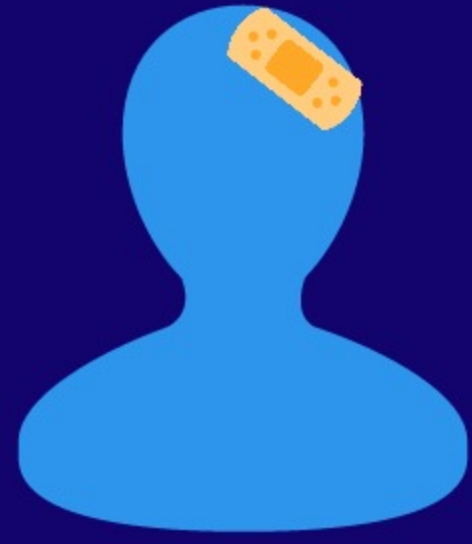




5 BEST Headache Cures



For Kauai Vacation Rental Owners

1. Better Communication

- Stay clued into what is happening with your rental property
- Regular emails, text messages and phone calls go a long way to relieving anxiety
- Building a history of good communication will help you get the attention you need when you've got an important issue to tackle!



2. Emergency/Maintenance Issues

- Be responsive, proactive, and act quickly to resolve the issue
 - Be patient with the maintenance staff and renters (they are the most immediately affected by the problem)
 - Fix the problem 1st, deal with everything else 2nd (it's much easier settle disputes once the problem is solved)

3. Understand the Process

- Become familiar with the vacation rental process so that you can understand what is supposed to happen and when
- The more you understand the process, the less you'll worry about what is going on

"How does Marketing/Advertising work?"
 "How does Pricing the Rental work?"
 "How important is preventative maintenance?"



4. Set Goals

- Set realistic goals with your property manager
- Be accountable to each other to provide progress towards goals
- Hold yourself and your manager accountable for reaching the goals
- Enjoy the rewards of your investment of time and education
- Adjust your expectations to match your goals

5. Get Back to having Fun!

Cure your headaches and enjoy your property again!



Koloa Kai Vacation Rentals
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